



*A Service Disabled Veteran Owned Small Business*

COACT, Inc. is a Service Disabled Veteran Owned Small Business (SDVOSB). Since 1990, COACT has evolved into a leading provider of security compliance solutions and services.

**JNIC Services**

COACT, Inc. has been a service provider at the Joint National Integration Center (JNIC) since 1994. COACT, Inc., under our Northrop Grumman contract, supports the Missile Defense Agency at the Joint National Integration Center provides the following support services:

**Industrial Security**

- Provide Classified Document Control Center support
- Provide Security Education presentations
- Accomplish safe relocations, combination changes, maintain the associated records
- Operate the classified waste destruction facility
- Process visit requests (hard copy) and update Database for all incoming visitors
- Assist Pass & ID with processing and assigning badges to visitors for large conferences and meetings

**Electronic Security System Support**

- Provide lead hardware technicians to direct, engineer, coordinate, install, maintain, and test security system hardware
- Provide equipment inventory control
- Provide security testing as required
- Provide system administration support

**Information Technology Security**

- Prepare and conduct Security Test and Evaluation (ST&E)
- Writing the Concept of Operations for the JNTF that included Continuity of Operations and the Disaster Recovery Procedures
- Develop/update briefings for computer security
- Tested and evaluated multiple virus packages
- Provide security accreditation packages to the DAA
- Network monitoring for intrusions and misuse for both WAN and LAN networks

**Engineering Services**

- Provide Security Engineering and Systems Engineering support

**Communications**

- Provide the lead support personnel for managing day-to-day tasks performed by the Network Operations Center personnel
- Configuration of the routers, racks, and communication lines, the installation, maintenance, and repair of the equipment
- Analyze intrusion attempts and measure traffic and error detection rates
- Network Troubleshooting
- Maintain a crypto sub accounts, track the keying materials and hardware

**Telephone Hardware/Software**

- Provide support for directing, coordinating, and accomplishing the installation, maintenance, and testing of all phone system hardware and software, including both MITEL and NORTEL switches
- Perform equipment failure reporting and repair tracking. Configuration and mapping are accomplished using VMS and ACAD
- Maintain the architecture drawings and support documents

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