



*A Service Disabled Veteran Owned Small Business*

COACT, Inc. is a Service Disabled Veteran Owned Small Business (SDVOSB). Since 1990, COACT has evolved into a leading provider of security compliance solutions and services.

**JNIC Services**

COACT, Inc. has been a service provider at the Joint National Integration Center (JNIC) since 1994. COACT, Inc., under our Northrop Grumman contract, supports the Missile Defense Agency at the Joint National Integration Center provides the following support services:

**Electronic Security System Support**

- Provide lead hardware technicians to direct, engineer, coordinate, install, maintain, and test security system hardware
- Provide equipment inventory control
- Provide security testing as required
- Provide system administration support

**System Administration Support**

- Network monitoring for intrusions and misuse for both WAN and LAN networks
- Provide system administrators across multiple Task Orders on the contract. These include Ballistic Missile Defence Support Systems, Ground and Flight Test Operations, Joint Forces Command and Control and the Contract Infrastructure

**Engineering Services**

- Provide Security Engineering and Systems Engineering support

**Communications**

- Provide the support personnel for managing day-to-day tasks performed by the BMDSs Operations Center personnel
- Configuration of the routers, racks, and communication lines, the installation, maintenance, and repair of the equipment
- Analyze intrusion attempts and measure traffic and error detection rates
- Network Troubleshooting
- Provide the Lead Network Architect

**Telephone Hardware/Software**

- Provide support for directing, coordinating, and accomplishing the installation, maintenance, and testing of all phone system hardware and software, including both MITEL and NORTEL switches
- Perform equipment failure reporting and repair tracking. Configuration and mapping are accomplished using VMS and ACAD
- Maintain the architecture drawings and support documents

**Installations**

- Provide support for directing, coordinating, and accomplishing the installation, maintenance, and testing of both fiber and copper hardware throughout the building on various Task Orders
- Perform equipment failure reporting and repair tracking. Installation is accomplished in accordance with best practices and Facility Installation Standards.
- Support the furniture installations and movement of relocated office space and personnel